

OXFORDSHIRE SOUTH AND VALE CITIZENS ADVICE NEEDS VOLUNTEERS

Are you looking for a new challenge, and want to contribute something to your community? Oxfordshire South and Vale Citizens Advice is looking for volunteer advisers and IT specialists to work in our friendly offices in Abingdon, Didcot, Henley or Thame.

Citizens Advice gives people the knowledge and confidence they need to find their way forward - whoever they are and whatever their problem. In a typical year our 127 volunteers support over 9,000 people.

We are currently looking for:

- **Advisers:** After comprehensive training you will be giving advice to clients in person or via the telephone or webchat. We advise on a broad range of topics including debt management, benefits, employment, housing and relationship issues. You will need good IT skills and a desire to help people in your community. A new adviser training course begins in early October 2023, so apply now!
- **IT specialists** to help to maintain our IT systems and support the service. Help staff and volunteers with day-to-day IT issues, for example with trouble logging on, connecting to Wi-Fi and locating files. We also would welcome support to maintain our local Citizens Advice website.

We would like you to be available for two sessions per week if possible, either mornings or afternoons or for a whole day. We offer a rewarding, flexible and supportive working environment. You'll also learn new skills and meet new people in the course of your volunteering.

To apply, please follow this link:

<https://www.citizensadvice.org.uk/local/oxfordshire-south-vale/volunteer/>

Or, if you would like to discuss these volunteering roles, please email:

recruitment@osavcab.org.uk and one of our team will contact you.